

## Section III – Items for the Information of the Board

**TO:** Chair and Members of the Board of Directors  
Friday, January 24, 2025 Meeting

**FROM:** Linda Charlebois, Director, Corporate Services

**RE: 2024 ANNUAL REPORT – SERVING COMMUNITIES,  
SAFEGUARDING FUTURES**

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### KEY ISSUE

Presentation of the 2024 Annual Report – Serving Communities, Safeguarding Futures summarizing key accomplishments in accordance with Toronto and Region Conservation Authority’s (TRCA) approved 2023-2034 Strategic Plan.

### RECOMMENDATION:

**IT IS RECOMMENDED THAT TRCA’s 2024 Annual Report – Serving Communities, Safeguarding Futures, be received.**

### BACKGROUND

TRCA’s Annual Report is organized according to TRCA’s Strategic Plan 2023-2034 that was endorsed at Authority Meeting #8/22 held on November 10, 2022. Guided by the evolving needs of TRCA and stakeholders, this Strategic Plan spans 12 years and is divided into shorter 4-year phases that align with Partner Municipalities’ terms of council. It is a living document allowing for adaptation to changing operating environments while ensuring progress towards desired outcomes. Founded on TRCA’s vision, mission, and core values, the framework is structured around four strategic pillars that group associated outcomes within the Plan.

### RATIONALE

TRCA’s 2024 Annual Report, Serving Communities, Safeguarding Futures, and TRCA’ Strategic Plan’s four strategic pillars provide the foundation for TRCA’s efforts: Environmental Protection and Management, Knowledge Economy, Community Prosperity, and Service Excellence. Each pillar contains four outcomes, detailing the specific changes TRCA seeks to achieve. This structure highlights the distinctions and synergies across TRCA’s integrated areas of work.

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This year's Annual Report has been made possible through the leadership of our Board of Directors, recommendations from Board Advisory Committees, contributions from volunteers, and the dedication of skilled and talented TRCA staff. While the report summarizes key highlights, it cannot fully capture the breadth and depth of TRCA's progress. The web-based report, *Serving Communities, Safeguarding Futures*, is interactive, user-friendly and showcases evidence of our ongoing success. (<https://trca.ca/2024-annual-report>).

The long-term work to build resilient, sustainable communities is unachievable without robust partnerships, community engagement and a shared collective commitment. The 2024 Annual Report marks another year of TRCA's contributions to the economic, social, and environmental needs of a growing region. It is a privilege to undertake this long-term sustained work, which is fuelled by the annual stories of incremental change shared through this year's report. We hope that all partners, stakeholders, and citizens see these changes, their role, contribution, and new opportunities throughout this year's collection of accomplishments. Thank you for your commitments, contributions and interest in safeguarding our collective future together.

### **Relationship to TRCA's 2023-2034 Strategic Plan**

This report supports the following Pillars and Outcomes set forth in TRCA's 2023-2034 Strategic Plan:

#### **Pillar 4 Service Excellence:**

4.3 Responsive relationships and a trusted brand with a reputation for excellence

#### **Pillar 4 Service Excellence:**

4.4 Transparent decision making and accountable results

### **DETAILS OF WORK TO BE DONE**

TRCA's Strategic Plan 2023-2034, approved by the Board of Directors in November 2022, continues to guide all decisions and efforts. The Plan's four pillars and 16 outcomes form the structure for reporting progress. Future Annual Reports and Impact Reports, produced at the end of each four-year phase of the Strategic Plan, will keep the Board of Directors informed and allow for mid-term progress assessment. These complementary reports ensure focus and clarity in advancing TRCA's long-

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term objectives. This reporting schedule enables TRCA's Senior Leadership and the Board of Directors to engage in sound decision-making and performance improvements through transparency and accountability.

Upon receipt by the Board, the Annual Report will be distributed to partners and stakeholders via TRCA networks, media releases, and social media channels.

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**Date: January 24, 2025**

Attachment 1: 2024 Annual Report – Serving Communities, Safeguarding Futures (Non-Interactive PDF version)