

### Section III – Items for the Information of the Board

**TO:** Chair and Members of the Board of Directors  
Friday, March 24, 2023 Meeting

**FROM:** Michael Tolensky, Chief Financial and Operating Officer

**RE:** **2022 ANNUAL REPORT – STRONGER TOGETHER**

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#### KEY ISSUE

Presentation of the 2022 Annual Report - Stronger Together summarizing key accomplishments in accordance with Toronto and Region Conservation Authority's (TRCA) approved 2018 Strategic Plan Five-Year Update.

#### RECOMMENDATION:

**THAT the 2022 Annual Report – Stronger Together, be received.**

#### BACKGROUND

Building The Living City, the 2013-2022 TRCA Strategic Plan, was endorsed at Authority Meeting #3/13 held on April 26, 2013. The 2013 Strategic Plan outlined how TRCA would help realize The Living City Vision in its watersheds by protecting healthy rivers and shorelines, preserving greenspace and biodiversity, and contributing to the building of sustainable communities. The Five-Year Strategic Plan Update was endorsed at the Board of Directors Meeting #8/18 held on October 26, 2018.

The 2018 Strategic Plan Update reflected the changing environment, industry trends, staff and stakeholder input while incorporating a framework of performance metrics which help to evaluate and report on TRCA's progress towards achieving the 2013 Strategic Plan Priorities. The updated Strategic Plan identified that the Annual Report would be linked to the projected outcomes and priorities of the Strategic Plan as part of the methodology to evaluate our success in achieving them.

#### RATIONALE

TRCA's 2022 Annual Report entitled Stronger Together is organized according to each of the 12 priorities identified in the 2013-2022 Strategic Plan and the 2018 Five-Year Strategic Plan Update. Connecting yearly accomplishments to longer-term outcomes prompts a cycle of learning and reflection, validates gains, and allows the Board of Directors, and Senior Leadership to assess progress and expose gaps. Stronger Together offers this linkage between objectives and outcomes through its well-documented results, an assessment of notable changes, specific examples, and by providing overarching insights on progress towards desired outcomes.

TRCA's ability and employee skills that connect yearly accomplishments to longer-term outcomes has expanded over time and will continue to improve. The 2022 Stronger Together Annual Report reflects a decade of growth and learning – around the quality and quantity of annual metrics. TRCA's public reporting of annual achievements demonstrates

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our organization's ongoing commitment to transparency and accountability for the public and our stakeholders.

The online version of Stronger Together is interactive and user friendly (<https://trca.ca/2022-annual-report>). Users can also download a PDF of the document, for comprehensive viewing and access (<trca.ca/about/governance-reports/annual-reports>).

### **Relationship to TRCA's 2023-2034 Strategic Plan**

This report supports the following Pillar(s) and Outcome(s) set forth in TRCA's 2023-2034 Strategic Plan:

#### **Pillar 4 Service Excellence:**

4.4 Transparent decision making and accountable results

#### **Pillar 4 Service Excellence:**

4.3 Responsive relationships and a trusted brand with a reputation for excellence

### **DETAILS OF WORK TO BE DONE**

Future annual reports will be organized according to the 4 Strategic Pillars and 16 outcomes outlined in the new TRCA Strategic Plan 2023-2034 approved by the Board of Directors in November 2022. Additionally, at the end of each of the four-year phase of the Strategic Plan, Impact Reports will be produced for the Board of Directors that will assess medium-term progress. This plan for reporting and monitoring on implementation progress through annual reports and Impact Reports ensures incremental and ongoing iterative assessment against the objectives of the 12-year Strategic Plan. These reporting enhancements support TRCA's Senior Leadership and the Board of Directors in sound decision-making, and improving on our already strong performance related to transparency and accountability around our work.

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**Date: March 24, 2023**

**Attachments: 1**

Attachment 1: 2022 TRCA Annual Report - Stronger Together